

Cancellation/No Show Policy

Effective as of January 1, 2019

We at NOVA Hand Therapy Center realize circumstances might cause you to miss a scheduled appointment. However, to provide the best care and service to each patient, we ask that you notify us 24 hours in advance to cancel your appointment. We will be more than willing to reschedule your appointment for a different time on the scheduled day OR within 24 hours.

Please be advised that failure of proper notification will result in either a **Last Minute Cancellation Fee of \$50.00** or a **No Show Fee of \$65.00**.

We value our patient/therapist relationships and will do everything we can to accommodate you. Your communication and compliance are not only very much appreciated but will help you (and others) achieve a positive outcome.

Patient/Parent or Legal Guardian Signature

Date

Patient Name (Print)